

## Dear Forestway customers

To free up spaces for customers, Forestway Shopping Centre will implement time limits in its car park from 1 February 2010.

Parking continues to be free at Forestway. Time limits will range from two to three hours depending on location.

These restrictions will be enforced by Warringah Council.

### **Q: Why are these changes being introduced now?**

A: Forestway Shopping Centre is a popular destination within the community and as you would be aware parking can be difficult at times due to the number of spaces available for customers.

For this reason we are placing time limits on parking. These limits will range from two to three hours depending on the location and have been determined based on customer and retailer feedback on the average length of time shoppers spend visiting the Centre.

These time limits will ensure the consistent turnover of spaces to make more parking available for our customers and your journey to Forestway more convenient and enjoyable.

### **Q: What areas will be timed and how long can I park there?**

A: The second and third levels of the multi deck car park will have three hour time limits placed on them; all other parking spaces will have two hour time limits placed on them. These time limits have been determined based on customer and retailer feedback on the average length of time shoppers spend visiting the Centre.

### **Q: What if I need more than three hours in the Centre?**

A: Time limits have been set based on feedback from both our customers and retailers on the average length of time shoppers spend visiting the Centre. We have aimed to allow enough time for our customers to visit the centre and satisfy your needs conveniently.

### **Q: What will happen if I stay longer than the sign tells me?**

A: The car park time restrictions will be enforced by Warringah Council. If you stay longer than the time permitted you risk receiving a fine.

### **Q: When will the changes take effect?**

A: The car park time restrictions will take effect from 1 February 2010.

### **Q: What about disabled parking?**

A: There will continue to be disabled car parks in premium spaces as indicated on our map; these will also have time restrictions. The car park map is on display in-centre on the directory board and available from Centre Management.

Please visit Centre Management or our web site [www.forestway.com.au](http://www.forestway.com.au) for more information.

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